Windstream Communications, Inc.

TARIFF MO P.S.C. No. 1

1<sup>st</sup> Revised Adoption Notice No. 1
Replacing Original Adoption Notice No. 1

# INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

#### ADOPTION NOTICE

In accordance with the Missouri Public Service Commission's <u>Order Approving Interexchange and Nonswitched Local Exchange Certificate of Service Authority</u> issued February 24, 2006 in Case No. XA-2006-0271, its <u>Order Approving Stipulation and Agreement</u> issued April 25, 2006 in Case No. TM-2006-0272 and the subsequent name change of Alltel Holding Corporate Services, Inc. to Windstream Communications, Inc., Windstream Communications, Inc. hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by or adopted by Alltel Communications, Inc.

By this notice, Windstream Communications, Inc. also adopts and ratifies all supplements or amendments to any of the above tariffs, schedules, etc., which Alltel Communications, Inc. has heretofore filed with said Commission.

Issued: June 2, 2006 Effective: July 17, 2006

Michael Rhoda Senior Vice President - Government Affairs 4001 Rodney Parham Road Little Rock, Arkansas 72212



TARIFF MO P.S.C. No. 1 1<sup>st</sup> Revised Title Page Replacing Original Title Page

# INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS AND SCHEDULE OF CHARGES
APPLYING TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE BETWEEN POINTS
IN THE STATE OF MISSOURI.

Intrastate Long Distance Message Telecommunications Service is furnished by means of wire, radio, satellite or any other suitable technology or combination thereof.

Windstream Communications, Inc. operates as a competitive telecommunications company within the State of Missouri as determined in Case No. XA-2006-0271.

This tariff is on file with the Missouri Public Service Commission and copies may also be inspected during normal business hours at the Company's principal place of business, Windstream Communications, Inc., 4001 Rodney Parham Road, Little Rock, Arkansas 72212

Issued: June 2, 2006 Effective: July 17, 2006

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**CHECK SHEET** 

**RECTI NOV 15 1999** 

The title page and pages 1 through 52 inclusive of this tariff are effective as of the dates shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	<u>PAGE</u>	<u>REVISION</u>	
1	Tenth Revised*	(T) 28	Original	
1.1	Fifth Revised*	(T) 29	Original	
2	Original	30	Original	
3	Second Revised	31	Original	
4	Original	32	Original	
5	Original	33	Second Revised	
6	First Revised	34	Original	
7	Original	35	Second Revised	
8	Or <del>i</del> ginal	35.1	Sixth Revised*	(N)
9	Original	35.2	First Revised*	(N)
10	Original	36	Third Revised	
11	First Revised	37	Second Revised	
12	Original	38	Third Revised	
13	Original	39	Second Revised	
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15	Original	41	First Revised	
16	Original	41.1	Original	
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18	Original	43	Second Revised	
19	Original	44	First Revised	
20	Original	45	Third Revised*	(T)(N)
21	Original	45.1	Original	
22	Original	46	Third Revised*	(N)
23	Original			, ,
24	Original			
25	Original			
26	Original			
27	Original			
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Missouri Public Sorvice Commission

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\*Included in this filing

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#### CHECK SHEET (Cont'd)



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PAGE	REVISION	
47	Third Revised*	(I)(T)(N)
47.1	First Revised*	(N)
47.2	Original*	(N)
48	First Revised	` ,
49	Original	
50	Original	
51	First Revised	
52	First Revised	



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## **Tariff Format**

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- A. Page Numbering Page numbers appear in the left corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 13 and 14 would be 13.1.
- **B.** Page Revision Numbers Page Revision Numbers also appear in the upper left corner of each page. These numbers are used to determine the most current page version on file with the Commission. Consult the check sheet for the page currently in effect.
- **C.** Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).l 2.1.1.A.1.(a).l.(i) 2.1.1.A.1.(a).l.(i)

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#### **EXPLANATION OF SYMBOLS**

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- C to signify a changed regulation.
- D to signify a discontinued rate or regulation.
- 1 to signify a rate increase.
- M to signify matter relocated without change.
- N to signify a new rate or regulation.
- R to signify a rate reduction.
- S to signify reissued matter.
- T to signify a change in text but no change in rate or regulation.
- X to signify a waiver of F.C.C.'s Rules
- Y to signify reference to other published tariffs.
- Z to signify a correction.

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#### 1. Application of Tariff

MO. PUBLIC SERVICE COMM

This tariff contains the regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service ("LDMTS") as defined herein, by ALLTEL Communication, Inc. (the "Company"), from its Points of Presence to other points in the State of

(N) Missouri on an intrastate (intraLATA and interLATA) basis. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric, and like conditions.

The following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

	<u>Statutes</u>
Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.
	Commission Rules
4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-30.040(1-3)	Uniform System of Accounts.
4 CSR 240-30.040(5-6)	Uniform System of Accounts.
4 CSR 240-32.030(1)(B)	Exchange boundary maps.

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1. Application of Tariff (Cont'd)

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Commission Rules

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Record of access lines.
In-state record keeping.
Record Keeping.
Telephone directories.
Call intercept.
Telephone number changes.
Coin telephones.
Inform customers of lowest priced service.
Financing fees.

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2. <u>Definitions</u>

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Certain terms used generally throughout this tariff are defined below: MISSOURI
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<u>Access Code</u> - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

<u>Aggregator</u> - Any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services. An Aggregator is also both an Authorized User and a Customer.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the service user so that the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

<u>Authorized User</u> - A person or entity which accesses the Company's services. An Authorized User is responsible for compliance with this tariff.

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TARIFF MO P.S.C. No. 1 First Revised Page 9 Replacing Original Page 9

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE Commission

**REC'D JUN 3 0 2000** 

#### 2. <u>Definitions (Cont'd)</u>

<u>Billed Party</u> - The person or entity responsible for payment for use of the Company's services. For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call. In the case of a credit card call, the person or entity responsible for payment is the person to whom it is issued and the holder of the credit card used. In the case of third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call.

<u>Busy Line Interruption</u> - A service that provides operator interruption of voice conversation in progress on a called line.

(N)

<u>Busy Line Verification</u> - A service that provides operator assistance in determining if a called line is in

(N)

<u>Calling Card</u> - A billing mechanism which enables a subscriber or customer to access the services of the carrier while away from home or office.

<u>Central Office</u> - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

<u>Channel</u> - A path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

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#### 2. <u>Definitions (Cont'd)</u>

MISSOURI Public Service Commission

<u>Credit Card Call</u> - A Direct Dialed or Operator Assisted Call for which charges are billed not to the originating telephone number, but to a credit card, such as Visa or MasterCard, or to a LEC or interexchange carrier calling card.

<u>Customer</u> - The person, partnership, association, joint stock company, trust, corporation, governmental entity or other entity, that is responsible for payment of charges and for compliance with this tariff.

<u>Customer - Provided Facilities</u> - All communications facilities provided by the Customer and/or Authorized User other than those provided by the Company.

<u>Exchange</u> - A unit established by the Local Exchange Carrier for the administration of communications service in a specified area which usually embraces a city, town or village and its environments. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

<u>Direct Dialed Call</u> - A telephone call which is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator. This includes calls forwarded by call forwarding equipment.

FCC - Federal Communications Commission

<u>Local Exchange Carrier (LEC)</u> - A telephone company which provides local telephone service to Customers within a defined exchange.

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#### Definitions (Cont'd)

MO. PUBLIC SERVICE COMM

Long Distance Message Telecommunications Service - The furnishing of direct dialed and operator assisted switched or dedicated services to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels from the Company's Points of Presence to points as specified herein.

Operator Assisted Call - A telephone connection completed through the use of the Company's Operator Services.

Operator Services - Any telecommunication service initiated from a Customer location that includes, as a component, any automatic or live assistance to a Customer or its Authorized User to arrange for billing or completion, or both, of a telephone call through a method other than:

- (i) automatic completion with billing to the telephone from which the call originated; or
- (ii) completion through an access code used by an Authorized User, with billing to an account previously established with a carrier by the Authorized User.

Operator Station Calls - An Operator Assisted Call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached.

Other Common Carrier - A common carrier, other than the Company, providing domestic or international communications service to the public.

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#### 2. Definitions (Cont'd)

<u>Payphone Surcharge</u> – A surcharge that applies to completed intrastate, interstate and international long distance calls placed from any domestic payphone used to access the Company's services. This includes calling card service, toll-free service, and prepaid calling card service. The Payphone Surcharge is in addition to any other applicable service charges or surcharges. The Payphone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for the service by inserting coins during the progress of the call.

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<u>Personal Identification Numbers (PINS)</u> - Code numbers used in connection with designated telephone numbers which allow calls to be categorized for various applications.

<u>Person-to-Person Calls</u> - An Operator Assisted Call which is placed under the stipulation that the caller will speak only to a specific called party or to a specified extension or office. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all calls will be treated as Operator Station Calls.

<u>Points of Presence</u> - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company's network.

<u>Premises</u> - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public street or highway.

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2. <u>Definitions (Cont'd)</u>

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<u>Services</u> - Telecommunications services provided to a Customer or Authorized User by the Company.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering or any other form of intelligence.

<u>Third-Party Call</u> - An Operator Assisted Call for which charges are billed not to the originating number, but to another telephone number which is neither the originating nor the terminating telephone number.

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#### 3. General Regulations

MO. PUBLIC SERVICE COMM

#### 3.1 <u>Service Description</u>

(M) Intrastate Long Distance Message Telecommunications Service ("LDMTS") is offered to (M) residential and business Customers of the Company to provide direct dialed and operator assisted calls placed between points in the State of Missouri on an (M) (N) intrastate (intraLATA & interLATA) basis. The Company provides switched and (N) dedicated long distance network services for voice grade and low speed dial-up data (M) transmission services. The Company does not undertake to transmit messages but (M)furnishes the use of its services to its Customers for communications. All services are (M) provided subject to the terms and conditions set out in this tariff.

#### 3.2 Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services concurrently with its own services for the provision of services offered herein.

#### 3.3 Availability of Services

- 3.3.1 Services are furnished subject to the availability of the Service components required. The Company will: (1) determine which of those components shall be used and (2) make modifications to those components at its option.
- 3.3.2 Services are available twenty-four hours per day, seven days per week.

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General Regulations (Cont'd) 3.

MISSOURI Public Service Commission

#### 3.4 Use of Services

- 3.4.1 The Company's Services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the Services. All such usage shall be subject to the provisions of this tariff and the applicable rules, regulations and policies of the P.S.C. Customers and Authorized Users are prohibited from using, and by their acceptance or use of Service agree not to use, the Services furnished by the Company for any unlawful purpose or for any purpose prohibited under the provisions of any regulatory order.
- 3.4.2 The use of the Company's Services to make calls which might reasonably be expected to frighten, abuse, torment or harass another, or in such a way as to unreasonably interfere with use by others, is prohibited.
- 3.4.3 The use of the Company's Services without payment for Service, and all attempts to avoid payment for Service by, for example, fraudulent means or devices, schemes, false or invalid numbers or false calling or credit cards, are prohibited.

#### 3.5 Undertaking of the Company

3.5.1 The Company undertakes to provide Intrastate Long Distance Message Telecommunications Service in accordance with the terms and conditions set forth in this tariff.

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3. <u>General Regulations (Cont'd)</u>

MISSOURI
Public Service Commission

3.5 <u>Undertaking of the Company (Cont'd)</u>

- 3.5.2 With respect to Operator-Assisted Calls, the Company shall:
  - (a) Identify itself, audibly and distinctly, to the Authorized User at the beginning of each telephone call and a second time before the Authorized User incurs any charge for the call;
  - (b) Permit the Authorized User to terminate the telephone call at no charge before the call is connected;
  - (c) Disclose immediately to the Authorized User, upon request and at no charge to the Authorized User, a quote of its rates or charges for the call; the methods by which such rates or charges shall be collected; and the methods by which complaints concerning such rates charges or collection practices will be resolved;
  - (d) Not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon Customer notification or Compny's knowledge of the charge(s) for incomplete calls;
  - (e) Allow only tariff charges by the Missouri Public Service Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by LECs on behalf of Company and will not collect location surcharges imposed by Aggregator;

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3. General Regulations (Cont'd)

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3.5 <u>Undertaking of the Company (Cont'd)</u>

MISSOURI Public Service Commission

- 3.5.2 With respect to Operator-Assisted Calls, the Company shall: (Cont'd)
  - (f) Arrange for listing of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability;
  - (g) Employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify;
  - (h) Direct all "00-" emergency calls to the LEC at no charge.

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3. General Regulations (Cont'd)

> 3.6 Liability of the Company

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3.6.1 Except as stated in this Section 3.6, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff.

3.6.2 The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of Service under this tariff (including but not limited to mistakes, omissions, interruptions, delays, errors or other defects in transmission, or failures or defects in facilities furnished by the Company) or arising out of any failure to furnish Service, shall in no event exceed an amount of money equivalent to the proportionate charge to Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the negligence or willful act or omission of Customer, or which arise from the use of Customer-provided facilities or equipment, shall not result in the imposition of any liability whatsoever upon the Company.

3.6.3 The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by Customer, or for the unavailability of or any delays in the furnishing of any services or facilities which are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the services provided to Customer, the Company's liability shall be limited according to the provisions of Section 3.6.2

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General Regulations (Cont'd) 3.

3.6 Liability of the Company (Cont'd)

> 3.6.4 The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature, such as radiation; any law, regulation, directive, order or request of the United States Government, or any other government including state and local governments having any jurisdiction over the Company or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company.

3.6.5 The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the Company be liable for any damages or losses due in whole or in part to the fault or negligence of the Customer or due in whole or in part to the failure of Customer-provided equipment or facilities.

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3. General Regulations (Cont'd)

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3.6 Liability of the Company (Cont'd)

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3.6.6 The Company shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's Services and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities.

3.6.7 Under no circumstances whatever shall the Company or its officers, directors, agents, or employees be liable for indirect, incidental, special or consequential damages.

## 3.7 Assignment

Customer shall not assign or transfer the use of the Company's Services except with the prior written consent of the Company in each and every instance. Consent to such assignment or transfer will not be unreasonably withheld.

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3. General Regulations (Cont'd)

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3.8 Responsibilities of the Customer

- 3.8.1. The Customer is responsible for placing any necessary orders; for complying with tariff regulations; and for ensuring that Authorized Users comply with tariff regulations. The Customer is also responsible for the payment of charges for calls originated at the Customer's premises which are not collect, third party, or credit card calls.
- 3.8.2. The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 3.8.3. If required for the provision of the Company's Services, the Customer must provide equipment space, supporting structure, conduit, and electrical power without charge to the Company.
- 3.8.4. The Customer is responsible for arranging ingress to its premises or vehicles at times mutually agreeable to it and the Company when required for the Company's personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Services.

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3. General Regulations (Cont'd)

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3.8 Responsibilities of the Customer (Cont'd)

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- 3.8.5. The Customer shall ensure that its terminal equipment and/or system is properly interfaced with the local exchange Company's facilities and Company's Services, that the signals emitted from the Customer are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer.
- 3.8.6. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this measure fails to produce satisfactory quality and safety, the Company may, upon written notification, terminate the Customer's Service.
- 3.8.7. The Customer must pay the Company for replacement or repair of damage caused by negligence or willful act or omission of the Customer, its Authorized Users, or others, or by improper use of equipment provided by the Customer, its Authorized Users, or others.
- 3.8.8 The Customer must pay for the loss through theft of any of the Company's LDMTS services or equipment installed at Customer's premises.

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3. General Regulations (Cont'd)

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3.9 Responsibilities of Authorized Users

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- 3.9.1 The Authorized User is responsible for compliance with the applicable regulations set forth in this tariff.
- 3.9.2 The Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.
- 3.9.3 The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of users through available credit card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 3.10 Responsibilities of Aggregators

In addition to their responsibilities in their capacities as Customers, Aggregators must also adhere to the following requirements:

- 3.10.1 Aggregators must post on or near the telephone instrument, in plain view of Authorized Users:
  - (a) the name, address, and toll-free telephone number of the provider of operator services, complaint procedures, instructions on reaching the LEC operator as well as other IXCs, procedures for making emergency calls; and

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3. General Regulations (Cont'd)

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3.10 Responsibilities of Aggregators (Cont'd)

MECOTAL Public Convice Commission

- (b) a written disclosure that the rates for all operator assisted calls are available on request, and that Authorized Users have a right to obtain access to the common carrier of their choice and may contact their preferred common carriers for information on accessing that carrier's service using that telephone; and
- 3.10.2 Aggregators must ensure that each of their telephones presubscribed to a provider of operator services allows the Authorized User to use "800" and "950" and other similar applicable access code numbers to obtain access to the provider of operator services desired by the Authorized User.

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3. General Regulations (Cont'd)

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Responsibilities of Aggregators (Cont'd) 3.10

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3.10.3 The Company shall withhold payment (on a location-by-location basis) of any compensation, including commissions, to Aggregators if the Company reasonably believes that the Aggregator (i) is blocking access by means of "950" or "800" and other similar applicable access numbers to common carriers in violation of The Telephone Consumer Protection Act of 1990; or (ii) is blocking access to equal access codes in violation of rules established by the P.S.C.

- Cancellation or Interruption of Services 3.11
  - 3.11.1. Without incurring liability, the Company may discontinue Services to a Customer or to a particular Customer location, or may withhold the provision of ordered or contracted Services under the following conditions:
    - (a) For nonpayment of any sum due the Company for more than thirty days after issuance of the bill for the amount due:
    - (b) For violation of any of the provisions of this tariff;
    - (c) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's Services; or

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General Regulations (Cont'd) 3.

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- 3.11 Cancellation or Interruption of Services (Cont'd)
  - (d) By reason of any order or decision of a court having competent jurisdiction, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its Services.
  - 3.11.2 Without incurring liability, the Company may interrupt the provision of Services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of the Customer's and/or the Company's equipment and facilities, and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
  - 3.11.3. Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to certain points, or by blocking calls using certain Customer Authorization Codes, when the Company deems it necessary to take action to prevent unlawful use of its Service. The Company may restore service as soon as it can be provided without undue risk.
  - 3.11.4 If, for any reason, Service is interrupted, the Customer will be charged only for the Service that was actually used.

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3. General Regulations (Cont'd)

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3.12 Calculation of Distance

MISSOURI Prole Service Commission

All measured usage charges are based on the airline distance between rate centers associated with the originating and terminating points of the call calculated by the V and H coordinate method as used by AT&T.

- 4. Payment and Credit Regulations
  - 4.1 Billing and Collection of Charges

Charges are due twenty-one (21) days after the billing date, and are billed and collected by the Company or its authorized agent, or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

## 4.2 Payment for Service

The Customer is responsible for payment of all charges for Services, including charges for Services originated or charges accepted at the Customers' Service point.

- 4.2.1 Charges for third party calls which are charged to a domestic telephone number will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.
- 4.2.2 Charges for credit card calls will be included on the Billed Party's regular monthly statement from the card issuing company or will be included on the Billed Party's local exchange telephone company bill.

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4. Payment and Credit Regulations (Cont'd)

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4.2 Payment for Service (Cont'd)

MISSOURI Public Bervice Commission

- 4.2.3 Any applicable federal, state and local use, excise, sales or privilege taxes or similar liabilities chargeable to or against the Company as a result of the provision of the Company's services hereunder to Customer shall be charged to and payable by Customer in addition to the rates indicated in this tariff.
- 4.2.4 The Customer shall remit payment of all charges in the return envelope supplied with the bill or to any agency authorized by the Company to receive such payment.
- 4.2.5 If the bill is not paid within thirty (30) calendar days following the mailing of the bill, the account will be considered delinquent.

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## INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Payment and Credit Regulations (Cont'd)

AUG 6 1996

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- 4.2.6 A delinquent account may subject the Customer's Service to temporary disconnection. The Company is responsible for notifying the Customer at least five days before Service is disconnected.
- 4.2.7 Failure to receive a bill will not exempt a Customer from prompt payment of any sum or sums due the Company.
- 4.2.8 In the event the Company must employ the services of attorneys for collection of charges due under this tariff or under any contract for special services, Customer shall be liable for all costs of collection, including reasonable attorney's fees.

## 4.3 Deposits

- 4.3.1 The Company or its agent may require an applicant or a present Customer to post a deposit not to exceed the established amount of the total charges for Service and facilities for an average period of two months, such deposit to be held by the Company or its agent as guarantee of payment.
- 4.3.2 The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the Customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the Service contract for non-payment of bills.

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Missouri Public Service Commission

**REC'D OCT 04 2000** 

- 4. Payment and Credit Regulations (Cont'd)
  - 4.3 Deposits (Cont'd)

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#### 4.4 <u>Billing Entity Conditions</u>

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In the case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party may file an appropriate complaint with the P.S.C.

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Issued by:

Steve Mowery

Vice President - State Government Affairs

One Allied Drive

Little Rock, AR 72202

Missouri Public Service Commission

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4. Payment and Credit Regulations (Cont'd)

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4.5 Denial of Access to Service by the Company

The Company expressly retains the right to immediately deny access to its Services without incurring any liability for any of the following reasons:

- (a) Nonpayment of any sum due for service provided hereunder, where Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to Customer's last known address;
- (b) Customer's acts or omissions which constitute a violation of, or a failure to comply with, any regulation stated in this tariff governing the furnishing of service, but which violation or failure to comply does not constitute a material breach or does not pose any actual or threatened interference to the Company's operations or its furnishing of services. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to service; or
- (c) The implementation of any order of a court of competent jurisdiction, or federal or state regulatory authority of competent jurisdiction, prohibiting the Company from furnishing such service; or
- (d) Where Customer has failed or neglected to tender any additional or required security deposit within ten (10) days of demand by the Company.

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Michael Rhoda
Vice President - ALLTEL Communication, Inc.
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Payment and Credit Regulations (Cont'd)

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4.6 Customer's Liability in the Event of Denial of Access to Service by the Company

In the event Customer's service is disconnected by the Company for any of the reasons stated in Section 4.5, Customer shall be liable for all unpaid charges due and owing to the Company associated with the service. Customer's deposit and accrued interest shall be applied to all cancellation charges applicable to the service offering received by Customer.

4.7 Reinstitution of Service

If Customer seeks reinstitution of service following denial of service by the Company, Customer shall pay to the Company prior to the time service is reinstituted: (1) all accrued and unpaid charges, and (2) a deposit per section 4.3 in order to reinstitute service.

4.8 Right to Backbill for Improper Use of the Company's Services

Any person or entity which uses, appropriates or secures the use of services from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company and which use, appropriation, or securing of services is inconsistent with the stated uses, intents, and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's services actually made by Customer.

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5. Rates for Service

MISSOLIAI Public Osrvice Commission

5.1 Types of Offerings

Direct Dialed Intrastate Long Distance Message Telecommunications Service is available at the rates listed in 5.2 and Operator Assisted LDMTS (Operator Station and Person-to-Person) is available at the rates listed in 5.3.

#### 5.1.1 <u>Determination of Duration</u>

- (a) For Direct Dialed and Operator Station chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls, chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include the time lost because of faults or defects in the service.

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Vice President - ALLTEL Communication, Inc.

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# INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. Rates for Service (Cont'd)

Missouri Public Sorvice Commission

5.1 Types of Offerings (Cont'd)

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- 5.1.2 <u>Determination of Time of Day</u>
  - (a) Day, Evening, and Night/Weekend periods are determined by the local time of location of the rate center of the calling service point. Refer to Paragraph 5.4 for rate period chart for further clarifications.

For pricing plans that have Evening rates, the Evening rate applies to the holidays listed below unless a lower rate period is in effect. For pricing plans that have Off Peak Rates, the Off Peak rate applies to the holidays listed below. Holiday rates do not apply to flat rated plans unless otherwise specified.

- New Year's Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

January 1 July 4

December 25

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Issued: January 21, 1999

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Issued by:

Vice President One Allied Drive Little Rock, AR 72202

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### Rates for Service

Missouri Public Sarvice Commission

### 5.1 Types of Offerings (Cont'd)

**REC'D JUN 3 0 2000** 

### 5.1.3 Calculation of Billable Time for Service

The charge for each call is equal to the Company's applicable rate for the Initial Period of the call, plus the Company's applicable rate for each Additional Period of the duration of the call.

### 5.1.4 Initial Period

The initial period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person and calling card calls, the initial period is one (1) minute, or fraction thereof. (T)

### 5.1.5 Additional Periods

Each additional period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person and calling card calls, each additional period is one (1) minute, or fraction thereof. (T)

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Steve Mowery
Vice President – State Government Affairs
One Allied Drive
Little Rock, AR 72202

5. Rates for Service (Cont'd)

Missouri Public

5.2 <u>Direct Dialed LDMTS Rates</u>

REC'D APR 26 2002

5.2.1 Residential Offering - Option 1

Service Commission

Intrastate – IntraLATA and InterLATA

MONTHLY USAGE RANGE	DAY RATE	EVENING RATE	NIGHT/WEEKEND RATE
\$ .00-29.99	\$ .22	\$ .17	\$ .15
\$ 30.00-99.99	\$ .19	\$ .15	\$ .14
\$ 100.00-199.99	\$ .18	\$ .15	\$ .13
\$ 200.00+	\$ .17	\$ .15	\$ .13

Note 1: Monthly usage range is calculated by multiplying the initial day, evening, and night/weekend rates of:

Day \$ .22, Evening \$ .17, and Night/Weekend \$ .15 by the total monthly minutes in each rate category. As higher levels of monthly usage is accumulated, the per minute amounts are recalculated for the respective usage range. For example, if the Customer reaches \$30.00 worth of toll, the new respective rates are applied and the total toll amount is recalculated for the Customer. The Day rate of \$ .19, Evening rate of \$ .15, and Night/Weekend rate of \$ .14 are in effect.

This option is limited to existing customers.

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Missouri Public

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Issued by:

**Steve Mowery** 

Vice President - State Government Affairs

One Allied Drive Little Rock, AR 72202

### 5. Rates for Service (Cont'd)

### 5.2 <u>Direct Dialed LDMTS Rates</u>

### 5.2.2 Residential Offering – Option 2

The following flat rates are for residential users of outbound intrastate LDMTS. This rate is applicable for the respective times for calls made within the State of Missouri where this service is offered.

Peak

Off-peak

Rate per minute

\$.25

\$.15

The times associated with peak hours for this plan consist of 7:00 a.m. to 7:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers at existing locations.

(N)

### 5.2.3 Residential Offering – Option 3

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where this service is available.

Rate per Minute: \$.15

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

### 5.2.4 Residential Offering – Option 4

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where this service is available.

Rate per Minute:

\$.15

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

#### 5.2.5 Promotional Activities

From time to time, Windstream Communications may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Windstream will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

Effective: September 29, 2006

Issued by:

Issued: August 30, 2006

Vice President 4001 Rodney Parham Road Little Rock, AR 72212



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### 5. Rates for Service (Cont'd)

### 5.2 <u>Direct Dialed LDMTS Rates</u>

5.2.6 Residential Offering - Option 5

Bundled Service Offering -

The following intrastate rates will apply to customers who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet long-distance and paging.

Rate per minute:

\$.15

Monthly fee:

\$4.00

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

5.2.7 Residential Offering - Option 6

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Missouri where technically available.

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Rate per Minute:

\$.13

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers at existing locations.

(N)

5.2.8 Residential Offering - Option 7

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where technically available.

Rate per Minute:

\$.13

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers at existing locations.

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Vice President 4001 Rodney Parham Road Little Rock, AR 72212



#### 5. Rates for Service (Cont'd)

#### 5.2 Direct Dialed LDMTS Rates (Cont'd)

#### 5.2.8 Residential Offering - Option 8

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Missouri where technically available.

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Rate per Minute:

\$.11

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan includes an \$.11 per minute rate for interstate calls.

This option is limited to existing customers.

#### 5.2.9 Residential Offering - Option 9

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Missouri where technically available.

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Rate per Minute:

\$.13

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan includes a \$.07 per minute rate for interstate calls.

This option is limited to existing customers at existing locations.

(N)

#### 5.2.10 Residential Offering - Option 10

The following flat rates are for residential users of outbound intrastate LDMTS. This rate is applicable for the respective times for calls made within the State of Missouri where this service is offered.

Rate per minute

Off-Peak

The times associated with peak hours for this plan consist of 6:30 a.m. to 6:30 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is only available to current 360° Long Distance, Inc. d/b/a Windstream customers at their current location.

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### 5. Rates for Service (Cont'd)

### 5.2 <u>Direct Dialed LDMTS Rates</u> (Cont'd)

### 5.2.11 Residential Offering - Option 11

Windstream 500 is an add-on to the interstate offering. Windstream 500 is a residential direct-dialed LDMTS calling plan, which offers 500 minutes per month of direct-dialed interstate calling any time of day for a monthly recurring fee. A per minute rate will apply to the customer's intrastate LDMTS calls. Intrastate minutes will not be applied to the 500 interstate minutes.

The following rates are applicable for all times for calls made within the State of Missouri where technically available.

Rate Per Minute:

\$0.15

Calling Card Calls, Rate Per Minute (No Surcharge)

\$0.35

This option is limited to existing customers at existing locations.

(N)

5.2.12 Residential Offering – Option 12 (Windstream 10)

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The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where this service is available.

Rate per Minute: \$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan. A monthly fee as specified in the Windstream interstate price list applies.

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### 5.2.13 Residential Offering – Option 13

The following flat rates are for residential users of outbound intrastate LDMTS. This rate is applicable for the respective times for calls made within the State of Missouri where this service is offered.

Rate per minute Peak Off-peak \$.25 \$.15

The times associated with peak hours for this plan consist of 8:00 a.m. to 6:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers at existing locations.

### 5.2.14 Residential Offering – Option 14 (Simple Six)

Simple Six offers direct-dialed intrastate and interstate LDMTS for a monthly fee to residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, and long distance.

The following rates are applicable for all times for calls made within the State of Missouri where technically available.

Monthly Fee: \$2.00
Rate Per Minute: \$0.13
Calling Card Calls, Rate Per Minute (No Surcharge) \$0.35

This option is limited to existing customers at existing locations.

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Vice President 4001 Rodney Parham Road Little Rock, AR 72212



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#### 5. Rates for Service (Cont'd)

#### 5.2 Direct Dialed LDMTS Rates (Cont'd)

### 5.2.15 Residential Offering – Option 15 (Default Plan A)

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where this service is available.

Rate per Minute: \$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

This option is limited to existing customers at existing locations.

### 5.2.16 Residential Offering – Option 16 (Default Plan B)

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where this service is available.

Rate per Minute: \$.18

Calling card calls will be billed at \$.35 per minute with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

This option is limited to existing customers.

(N)

### 5.2.17 Residential Offering - Option 17

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where this service is available.

Rate per Minute: \$.12

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee.

This option is limited to existing customers.

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Issued by:

Vice President One Allied Drive Little Rock, AR 72202



Effective: November 23, 2005

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#### INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### 5. Rates for Service (Cont'd)

### 5.2 <u>Direct Dialed LDMTS Rates (Cont'd)</u>

### 5.2.18 Residential Offering – Option 18 (Connect 2 Hour)

The following plan is available only to residential customers who purchase Windstream's Residential One-Party Service and a custom calling feature package specified by Windstream at the time of purchase of the plan, and the corresponding interstate plan. This plan combined with the corresponding interstate plan includes a total of 120 minutes of intrastate and interstate calling. In addition to the intrastate Monthly Fee specified below, a monthly fee for interstate calling is applicable and is set forth in Windstream's interstate price list. Customers will be billed the Rate per Minute specified below for each minute that customers exceed 120 minutes of combined interstate and intrastate usage per month.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will immediately convert to Windstream 10. (T)

Monthly Fee, 120 Minute Block of Time: \$7.00
Rate per Minute for Calling Above 120 Minutes \$0.10
Calling Card Calls, Rate Per Minute (No Surcharge) \$0.35

### 5.2.19 Residential Offering – Option 19 (Connect 5 Hour)

The following plan is available only to residential customers who purchase Windstream's Residential One-Party Service and a custom calling feature package specified by Windstream at the time of purchase of the plan, and the corresponding interstate plan. This plan combined with the corresponding interstate plan includes a total of 300 minutes of intrastate and interstate calling. In addition to the intrastate Monthly Fee specified below, a monthly fee for interstate calling is applicable and is set forth in Windstream's interstate price list. Customers will be billed the Rate per Minute specified below for each minute that customers exceed 300 minutes of combined interstate and intrastate usage per month.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will immediately convert to Windstream 10. (T)

Monthly Fee, 300 Minute Block of Time: \$14.00
Rate per Minute for Calling Above 300 Minutes \$0.10
Calling Card Calls, Rate Per Minute (No Surcharge) \$0.35

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Issued by:

Vice President 4001 Rodney Parham Road Little Rock, AR 72212



Effective: September 29, 2006

### 5. Rates for Service (Cont'd)

5.2.20 Residential Offering - Option 20 (Windstream 7)

(N) (M)

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Missouri where this service is available.

Rate per Minute: \$.07

Calling card calls will be billed at \$.35 per minute with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan. A monthly fee as specified in the Windstream interstate price list applies.

5.2.21 Residential Offering - Option 21 (Windstream Flex 100)

The following block-of-time plan provides residential customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Rate, each 100 minute block

\$5.00

Calling Card Calls, Rate Per Minute (No Surcharge)

\$0.35

(N)

(M)

(M) Material was moved to Page 37.4 of this tariff.

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### 5. Rates for Service (Cont'd)

# 5.3 Operator Assisted Rates – Intrastate IntraLATA and InterLATA

(M)

5.3.1. Operator Station - Billed to Consumer Card, Collect, and Third Party.

#### IntraLATA and InterLATA

Rate	Day		Evenin	g	Night/	Wkd
<u>Mileage</u>	<u>Initial min</u>	Addt'l min	Initial min	Addt'l min	<u>Initial min</u>	Addt'l min
1-10	.1265	.1035	.1012	.0828	.0822	.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2076	.2059	.1817
81-100	.3140	.2731	.2323	.2067	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431+	.4405	.3939	.3393	.3025	.2881	.2570

The rates set forth above apply in addition to the Operator Assisted Service Charges in Section 5.3.3.

(M)

(M) Material was previously found on Page 37.3 of this tariff.

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Vice President 4001 Rodney Parham Road Little Rock, AR 72212



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5. Rates for Service (Cont'd)

5.3 Operator Assisted Rates (Cont'd)

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5.3.2 Person-to-Person - Billed to Consumer Card, Collect, and Third Party.

(T)			IntraLA	TA and int	terLATA		
	Rate	Day		Evenir	ng	Night	∕Wkd
	<u>Mileage</u>	<u>Initial min</u>	Addt'l min	<u>Initial min</u>	Addt'l min	Initial min	Addt'l min
	1-10	.1265	.1035	.1012	.0828	.0822	.0673
	11-14	.1725	.1495	.1380	.1196	.1121	.0972
	15-18	.2039	.1840	.1656	.1472	.1346	.1196
	19-23	.2326	.1955	.1794	.1564	.1645	.1271
	24-28	.2473	.1955	.1955	.1673	.1898	.1449
	29-33	.2473	.2013	.1978	.1794	.1955	.1599
	34-40	.2795	.2415	.2070	.1875	.2047	.1748
	41-50	.2795	.2438	.2070	.1892	.2047	.1748
	51-60	.2910	.2553	.2162	.1961	.2053	.1794
	61-80	.3025	.2668	.2168	.2076	.2059	.1817
	81-100	.3140	.2731	.2323	.2067	.2064	.1829
	101-125	.3485	.2904	.2381	.2329	.2076	.1909
	126-150	.3600	.3134	.2530	.2507	.2105	.2053
	151-190	.3715	.3249	.2611	.2593	.2162	.2110
	191-300	.3830	.3364	.2703	.2680	.2248	.2197
	301-430	.4405	.3939	.3393	.3025	.2881	.2570
	431 & over	.4405	.3939	.3393	.3025	.2881	.2570

The rates set forth above apply in addition to the Operator Assisted Service Charges in Section 5.3.3.

Issued: August 10, 1998

Effective Company of the Company of

Issued by:

John Dreher Vice President One Allied Drive Little Rock, AR 72203



OCT 08 1998 9 9 - 5 3 MISSOURI Public Service Commission - ALLTEL Communications, Inc.

TARIFF MO P.S.C. No. 1 Second Revised Page 39

Replacing First Revised Page 39

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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(D)

| | (D) JUL 2 6 1997

MO. PUBLIC SERVICE COMM

Issued: July 28, 1997

Effective: September 26, 1997

Issued by:

Thomas McGinty Vice President One Allied Drive Little Rock, AR 72203

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SEP 20 1997

MISSOURI Public Service Commission

### 5. Rates for Service (Cont'd)

### 5.3 Operator Assisted Rates (Cont'd)

### 5.3.3 Operator Assisted Service Charges – Intrastate (IntraLATA and InterLATA)

Classes of Service	Amount (Per Call)
Person-to-Person	\$4.90
Operator Station -Collect -Billed to Third Party	\$2.25 \$2.35
Customer Dialed Calling Card Station -Customer Dialed/Automated -Customer Dialed and Operator Assisted	\$ .75 \$ .75
-Customer Dialed/Operator Must Assist	\$ .75
Operator Dialed Calling Card Station	\$1.25
Operator Assisted Surcharge	\$2.00
Directory Assistance	\$ .85
Busy Line Verification, per request	\$6.50
Busy Line Interruption, per request	\$6.50*
*Note: A charge for a Verification Reque	st also applies.
Payphone Surcharge Rates	(N)
Calling Card Service (Residential and Business) Toll-Free Service (Residential and Business) 10 Minute Prepaid Calling Cards 30 Minute Prepaid Calling Cards 60 and 90 Minute Prepaid Calling Cards	\$.60 (I)(M)(T) \$.60 \$.00 \$.35 \$.60 (N)

(M) Material was previously found in Section 6.1 of this tariff.

Issued: October 15, 2004 Effective: November 15, 2004

issued by:

5.4

Steve Mowery Vice President – State Government Affairs One Allied Drive Little Rock, AR 72202 December 15, 2004



# 5. Rates for Service (Cont'd)

5.5 Rate Period Chart refer to Section 5.1.2 (a) for Time of Day Determination criteria.

**(T)** 

	Mon	Tue	Wed	Thu	Fri	Sat	Sunday
8:00 am to 5:00 pm		DA	Y RATE PE	RIOD			
5:00 pm							
to		EV	ENING RAT	E PERIOD			EVENING
11:00 pm							
11:00 pm	· ·	A STATE OF THE PARTY OF THE PAR					
to		NIC	3HT/WEEK	END RATE F	ERIOD		
8:00 am		` <u></u>		· ····································		<del></del> "	

Issued: October 15, 2004

Effective: November 15, 2004

Issued by:

December 15, 2004

Steve Mowery
Vice President – State Government Affairs
One Allied Drive
Little Rock, AR 72202



### 5. Rates for Service (Cont'd)

### 5.6 Accommodations for the Handicapped

(T)

5.6.1 Discounts for the Hearing Impaired

**(T)** 

Intrastate toil message rates for TDD user, which is communicated using a telecommunications device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

5.6.2 Assistance Charges for the Handicapped Persons

**(T)** 

Company will not charge for the first 50 directory assistance calls made each month by a handicapped person.

5.6.3 Operation of Telecommunications Relay Service

(T)

Intrastate toll calls received from the relay service, each local exchange and interexchange telecommunications company billing relay call will be discounted by 50 percent of the applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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December 15, 2004

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Little Rock, AR 72202



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6. Specialized Services, Rates and Regulations

MISSCURI Public Service Commission

6.1 Calling Card Services

> The Company's Calling Card services allow an Authorized User to place long distance calls to or from geographical areas in the United States from an access line and receive the bill for long distance calls placed on an assigned calling card billing number.

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JUL 2 9 1996

Effective: 1996 SEP 2 9 1996

Issued by:

Michael Rhoda

Vice President - ALLTEL Communication, Inc.

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97-41 MO. PUBLIC SERVICE COMM

### 6. Specialized Services, Rates and Regulations (Cont'd)

### 6.1 Calling Card Services (Cont'd)

The following rates apply unless otherwise stated.

### 6.1.1 Standard Calling Card Rates

Rate		Day	Evenin	g	Night/Weel	kend
Mileage Initi	ial 1 min.	Addt'l 1 min.	<u>Initial 1 min</u>	Addt'l 1 min.	Initial 1 min.	Addt'l 1 min.
0-10	.3500	.3500	.3500	.3500	.3500	.3500
11-14	.3500	.3500	.3500	.3500	.3500	.3500
15-18	.3500	.3500	.3500	.3500	.3500	.3500
19-23	.3500	.3500	.3500	.3500	.3500	.3500
24-28	.3500	.3500	.3500	.3500	.3500	.3500
29-33	.3500	.3500	.3500	.3500	.3500	.3500
34-40	.3500	.3500	.3500	.3500	.3500	.3500
41-50	.3500	.3500	.3500	.3500	.3500	.3500
51-60	,3500	.3500	.3500	.3500	.3500	.3500
61-80	.3500	.3500	.3500	.3500	.3500	.3500
81-100	.3500	.3500	.3500	.3500	.3500	.3500
101-125	.3500	.3500	.3500	.3500	.3500	.3500
126-150	.3500	.3500	.3500	.3500	.3500	.3500
151-190	.3500	.3500	.3500	.3500	.3500	.3500
191-300	.3500	.3500	.3500	.3500	.3500	.3500
301-430	.3500	.3500	.3500	.3500	.3500	.3500
430+	.3500	.3500	.3500	.3500	.3500	.3500

The above rates are limited to existing customers.

(M)

(M) Material was moved to Section 5.4 of this tariff.

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Vice President – State Government Affairs
One Allied Drive
Little Rock, AR 72202

December 15, 2004



TARIFF MO P.S.C. No. 1 First Revised Page 44 Replacing Original Page 44

# INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

# RECEIVED

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MO. PUBLIC SERVICE COMM

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Effective: September 20, 1007.

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Issued by:

(D)

Thomas McGinty Vice President One Allied Drive Little Rock, AR 72203

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OCT -1 1997

Public Service Commission

Missouri Public Sorvice Commission

Specialized Services. Rates and Regulations (Cont'd)

RFC'N NOV 15 1999

### 6.2 Business One

ALLTEL Communication's Business One is a commercial offering for single or multilocation customers using switched or dedicated services on an inbound and/or outbound basis. Special calling card services are also available with this offering. Business One subscribers may utilize the service according to specific contract terms and conditions as described in section 6.2.1, section 6.2.1.B, section 6.2.2 and section 6.2.3 for intrastate service.

(T) (T)

### 6.2.1 Contract Terms and Rates - Plan 1

Customers may select a month-to month plan, a 1 year \$50 plan, or a 1 year \$1,000 monthly plan. A Business One Customer selecting a 1 year term must commit to a minimum monthly usage as depicted in section 6.2.1.A This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a 1 year term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated per minute rates and surcharges. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current location.

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One Allied Drive
Little Rock, AR 72202

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Specialized Services, Rates and Regulations (Cont'd)

6.2 <u>Business One</u> (Cont'd)

**REC'D JUN 3 0 2000** 

#### 6.2.1.A Switched Rates

	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Time Commitment	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Month to Month	0.205	0.205	0.250	0.750
1-year commitment				
\$50 per month	0.190	0.190	0.250	0.500
\$1,000 per month	0.180	0.180	0.250	0.500

6.2.1.A.1 Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum. (T)

Missouri Public Service Commission

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One Allied Drive
Little Rock, AR 72202

### 6. Specialized Services, Rates and Regulations (Cont'd)

### 6.2 <u>Business One (Cont'd)</u>

6.2.1.A.2 Recurring Charges: Such charges will be billed on a monthly basis for the following additional services.

Toll free monthly service fee		
(per dedicated location)	\$	50.00
Non-validated Project Account Code	\$	2.50
Validated Account Code	\$	5.00
Per Toll Free Number	\$	5.00
Magnetic Tape or Diskette Billing	\$	50.00
Management Report	\$	5.00
Toll Free Directory Assistance Listing	\$	15.00
Toll Free Features per 800 Type Number		
- by originating area code routing	\$	50.00
- Time of Day Routing	\$	50.00
- Percentage allocation routing	\$	50.00
Real-Time ANI (per dedicated trunk group)	\$2	200.00
Dialed Number Identification Service	\$	50.00

6.2.1.A.3	Nonrecurring Charges: Such charges will be billed on a one-	
	time basis for each occurrence of the following services.	

ervices.	1
\$ 15.00	}
\$ 50.00	
\$ 50.00	1
\$ 15.00	
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	\$ 50.00 \$ 50.00 \$ 15.00 \$100.00 \$100.00 \$100.00 \$350.00

(M) Material was previously found on Page 47.

Issued: October 1, 2003

issued by:

**Steve Mowery** 

Vice President - State Government Affairs

One Allied Drive Little Rock, AR 72202



Effective: October 31, 2003

(M)

### Specialized Services, Rates and Regulations (Cont'd)

### 6.2 <u>Business One (Cont'd)</u>

6.2.1.A.4 Nonrecurring Installation of Service Charges for Dedicated Services

- (a) <u>Installation Postponement Charge</u>

  The confirmed due date for installation of service may be postponed by the customer according to the following guidelines.
- Customers will be allowed up to three changes from the original confirmed due date. The sum of the change requests cannot exceed 30 calendar days from the original requested due date.
- Any request to postpone the due date 30 calendar days beyond the originally scheduled due date will result in the order being cancelled. Standard cancellation fees will be applied and a new order request will need to be submitted.
- Customers may not request a due date change later than 3 days before the scheduled due date. From this time, the due date is considered firm and ALLTEL will complete the installation of the facilities as scheduled.
- Customers will be charged for each requested change to the due date. The charges will be applied on a graduated scale where the closer to the due date the higher the charge. The charges are to be applied as follows:

Change Requested	Installation Postponement Charge
10 business days before to the due date	\$100.00
Between 10 and 5 business days before the due date	\$350.00
Between 5 and 3 business days before the due date	\$850.00

(N)

(M)

(N)

#### (b) Installation Expedite Charge

ì

The installation of service can be expedited at customer request to decrease the circuit delivery time from the standard provisioning interval. The charge to expedite installation is a one-time fee of \$850.00.

(M)

(M) Material was previously found on Pages 47.3 and 47.4.

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Steve Mowery Vice President – State Government Affairs One Allied Drive Little Rock, AR 72202

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#### Specialized Services, Rates and Regulations (Cont'd) 6.

(M)

(M)

6.2.1.B

The following rates are for business customers that access ALLTEL Communications, Inc. via dedicated access. These rates are onlyavailable to existing customers at existing locations.

6.2.1.B.1 Dedicated Rates

Time Commitment	1+ Outgoing	1-8XXX Incoming	Calling Card
12 Months	Rate Per Minute	Rate Per Minute	Rate Per Minute
<del></del>			
Usage Per Month			
\$2,500	\$0.091	\$0.101	\$0.25
\$5,000	\$0.087	\$0.097	\$0.20
\$10,000	\$0.083	\$0.093	\$0.20
Time Commitment	1+ Outgoing	1-8XXX Incoming	Calling Card
24 Months	Rate Per Minute	Rate Per Minute	Rate Per Minute
Usage Per Month	)		
\$2,500	\$0.087	\$0.097	\$0.20
\$5,000	\$0.083	\$0.093	\$0.20
\$10,000	\$0.079	\$0.089	\$0.20
Time Commitment	1+ Outgoing	1-8XXX Incoming	Calling Card
36 Months	Rate Per Minute	Rate Per Minute	Rate Per Minute
Usage Per Month	}		
\$2,500	\$0.083	\$0.093	\$0.20
\$5,000	\$0.079	\$0.089	\$0.20
\$10,000	\$0.075	\$0.085	\$0.20

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

Material was moved to Page 46.

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**Steve Mowery** 

Vice President - State Government Affairs

One Allied Drive Little Rock, AR 72202

Effective: October 31, 2003

(M)

### 6. Specialized Services, Rates and Regulations (Cont'd)

Missouri Public Sorvice Commission

### 6.2 <u>Business One (Cont'd)</u>

**REC'D JUN 3 0** 2000

#### 6.2.2 Contract Terms and Rates - Plan 2

Customers may select a month-to month plan, a 6 month plan, or an 18 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in section 6.2.2.A This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current location.

#### 6.2.2.A Switched Rates

Time Commitment- Month-To-Month	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
Usage				V Statement of the Control of the Co
\$0 - per month	\$0.160	\$0.160	\$0.25	\$0.00
\$100 - per month	\$0.155	\$0.155	\$0.25	\$0.00
\$500 - per month	\$0.150	\$0.150	\$0.25	\$0.00
\$2,500 - per month	\$0.145	\$0.145	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Six Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month	\$0.140	\$0.140	\$0.25	\$0.00
\$500 - per month	\$0.140	\$0.140	\$0.25	\$0.00
\$2,500 – per month	\$0.140	\$0.140	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX incoming	Calling Card	Calling Card
18 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month	\$0.130	\$0.130	\$0.20	\$0.00
\$500 - per month	\$0.130	\$0.130	\$0.20	\$0.00
\$2,500 - per month	\$0.130	\$0.130	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6- second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

Missouri Public Service Commission

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Vice President – State Government Affairs
One Allied Drive
Little Rock, AR 72202

### 6. <u>Specialized Services, Rates and Regulations (Cont'd)</u>

### 6.2 <u>Business One (Cont'd)</u>

#### 6.2.3 Contract Terms and Rates - Plan 3

Customers may select a month-to month plan, a 12 month plan, a 24 month plan or a 36 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in section 6.2.3.A This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to existing customers at existing locations.

(N) (N)

#### 6.2.3.A Switched Rates

Time Commitment	1+ Outgoing Rate Per Min	1-8XX Incoming	Calling Card Rate Per Min	Calling Card
Month-To-Month	Rate Per Will	Rate Per Min	Rate Per Willi	Surcharge
Usage	<b>CO 450</b>	PO 450	<b>ቀ</b> ለ ላይ	<b>60.00</b>
\$0 - per month	\$0.159	\$0.159	\$0.25	\$0.00
\$100 - per month	\$0.155	\$0.155	\$0.25	\$0.00
\$500 - per month	\$0.149	\$0.149	\$0.25	\$0.00
\$1,000 – per month	\$0.145	\$0.145	\$0.25	\$0.00
\$2,500 – per month	\$0.139	\$0.139	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
12 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month	\$0.139	\$0.139	\$0.25	\$0.00
\$500 - per month	\$0.139	\$0.139	\$0.25	\$0.00
\$1,000 - per month	\$0.139	\$0.139	\$0.25	\$0.00
\$2,500 - per month	\$0.139	\$0.139	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
24 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				_
\$100 - per month	\$0.129	<b>\$</b> 0.129	\$0.20	\$0.00
\$500 - per month	\$0.129	\$0.129	\$0.20	\$0.00
\$1,000 - per month	\$0.129	\$0.129	\$0.20	\$0.00
\$2,500 - per month	\$0.129	\$0.129	\$0.20	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
36 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage	,			. •
\$100 - per month	\$0.125	\$0.125	\$0.20	\$0.00
\$500 - per month	\$0.125	\$0.125	\$0.20	\$0.00
\$1,000 – per month	\$0.125	\$0.125	\$0.20	\$0.00
\$2,500 – per month	\$0.125	\$0.125	\$0.20	\$0.00
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Billing Increments: All 1+ and 1-8XX calls are billed in 6- second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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Steve Mowery
Vice President – State Government Affairs
One Allied Drive
Little Rock, AR 72202



- 6. Specialized Services, Rates and Regulations (Cont'd)
  - 6.2 Business One (Cont'd)
    - 6.2.4 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Missouri where technically available. These rates are only available to existing customers at existing locations.
      - 6.2.4.A Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months	\$0.080	\$0.080	\$0.20
24 Months	\$0.075	\$0.075	\$0.20
36 Months	\$0.070	\$0.070	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.



- 6.2.5 The following intrastate rates are available to LDMTS business customers who purchase certain bundled service plans. The plans could include such ALLTEL products as wireline, wireless, Internet and paging. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Missouri where technically available. These rates are only available to existing customers at existing locations.
  - 6.2.5.A Switched Rates Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.125	\$0.125	\$0.25
12 Months	\$0.120	\$0.120	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

- 6.2.6 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Missouri where technically available. These rates are only available to existing customers at existing locations.
  - 6.2.6.A Switched Rates Non-Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.135	\$0.135	\$0.25
12 Months	\$0.130	\$0.130	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

(M) Material was moved to Page 46.1.

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One Allied Drive Little Rock, AR 72202



Effective: October 31, 2003

- 6. <u>Specialized Services, Rates and Regulations (Cont'd)</u>
  - 6.2 Business One (Cont'd)
    - 6.2.7 The following intrastate LDMTS rates are available to business customers who utilize T1 level service. The per minute rates listed below are applicable at all times for calls made within the State of Missouri where technically available.
      - 6.2.7.A Switched Rates T1 Plan

1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
\$0.075	\$0.075	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

6.2.8 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Missouri where technically available.

6.2.8.A Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months	\$0.050	\$0.050	\$0.20
24 Months	\$0.045	\$0.045	\$0.20
36 Months	\$0.040	\$0.040	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

(M) | (M)

6.2.9 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Missouri where technically available.

Switched Rates - Plan A

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.125	\$0.125	\$0.25
12 Months	\$0.120	\$0.120	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

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One Allied Drive Little Rock, AR 72202 Filed MO PSC

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### Specialized Services, Rates and Regulations (Cont'd)

### 6.2 Business One (Cont'd)

6.2.10 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Missouri where technically available.

Switched Rates - Plan B

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.125	\$0.080	\$0.25
12 Months	\$0.120	\$0.075	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

### 6.2.11 Business Connect Bundle Offering

(N)

The following Block-of-Time Offerings are available to LDMTS business customers who subscribe to an ALLTEL Business Connect Bundle Plan. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate LDMTS calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate LDMTS calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate LDMTS calls. Applicable overtime per minute rates will apply for interstate calling.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500	\$24.95	\$0.12
1,000	\$47.95	\$0.12
2,000	\$91.95	\$0.12

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

Customers who subscribe to Toll-Free Service will be charged a usage sensitive rate of \$0.12 per minute for intrastate calls. The applicable interstate rate will apply for interstate calling. The monthly fee per toll-free number will apply.

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

(N)

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Steve Rowell
Vice President - State Regulatory Affairs
One Allied Drive
Little Rock, AR 72202



Missouri Public Sorvice Commission

6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Prepaid Card Services

RECD OCT 26 1998

6.3.1 ALLTEL Prepaid Card

ALLTEL Prepaid Card Service provides an outbound voice grade communications service for calls charged to an ALLTEL Prepaid Card.

6.3.1.A Exclusions

The following types of calls may not be completed with the ALLTEL Prepaid Card Service:

Calls to 500 Numbers
Calls to 700 Numbers
Calls to 800 Numbers
Calls to 900 Numbers
Directory Assistance Calls
All Operator Service Calls
Busy-Line Verification and Interrupt Services

Unless stated otherwise herein, ALLTEL Prepaid Cards calls may not be included on any ALLTEL Calling Plans.

(N)

Missouri Public Service Commission

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Effective: November 26, 1998

Issued by:

Vice President One Allied Drive Little Rock, AR 72203

# RECEIVED

(N) 6. <u>Specialized Services, Rates and Regulations (Cont'd)</u>

JUL 2 4 1997

6.3 <u>Prepaid Card Services</u>

MO. PUBLIC SERVICE COMM

6.3.1 ALLTEL Prepaid Card (Con't)

6.3.1.B Availability of Service

ALLTEL Prepaid Card Service is available twenty-four hours a day, seven days a week. The availability of such cards are subject to technical limitations and will be offered on a first come, first serve basis.

6.3.2 ALLTEL Prepaid Card Service Regulations

- 6.3.2.A. The ALLTEL Prepaid Calling Card Service is accessed using the ALLTEL toll-free number printed on the card.
- 6.3.2.B. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.
- 6.3.2.C. All calls must be charged against an ALLTEL Prepaid Card that has a sufficient available balance.
- 6.3.2.D. Calls in progress will be terminated by the Company if the balance of the Prepaid Card is insufficient to continue the call.

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Effective: Oustander 22, 1981

OCT 0 1 1987

Issued by:

(N)

Thomas McGinty Vice President One Allied Drive Little Rock, AR 72203

FILED

OCT -1 1997

Public Service Commission

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(N) 6. <u>Specialized Services, Rates and Regulations (Cont'd)</u>

JUL 2 4 1997

6.3 Prepaid Card Services

6.3.2 ALLTEL Prepaid Card Service Regulations (Con't) MO. PUBLIC SERVICE COMM

6.3.2.E. The Customer shall not indicate or suggest to any other party, including the Customer's own subscribers if any, that any business relationship exists between the Customer, its agents, distributors, or subscribers and ALLTEL, except that the customer may inform its subscribers that calls placed using the ALLTEL Prepaid Card account number will be carried over the ALLTEL network. The Customer is NOT granted any rights whatsoever in the trade names or logos of ALLTEL or any of its corporate affiliates and the Customer is granted no right to modify the physical appearance of the ALLTEL Prepaid Card. Customers who desire to produce their own version of the card used to charge ALLTEL Prepaid Card Service shall be provided only with the ALLTEL Prepaid Card Service account numbers.

6.3.3 Rates and Charges

6.3.3.A. ALLTEL Prepaid Cards are available in various denominations of units as specified by the Company. This price is inclusive of all taxes. Prepaid Cards will be sold at prices rounded to the nearest cent.

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Issued by:

Thomas McGinty Vice President One Allied Drive Little Rock, AR 72203

FILED

OCT -1 1997

Public Service Commission

(N)

6. Specialized Services, Rates and Regulations (Cont'd)

Missouri Public

6.3 Prepaid Card Services

REC'D SEP 1 4 2001

6.3.3 Rates and Charges (Cont'd)

Service Commission

Domestic

<u>Denominations</u>

Price Per Unit

All Units

Maximum of \$0.15

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Cards will be decremented by one unit for each minute or fractional part of a minute for applicable calls. These rates apply twenty-four hours per day, seven days per week.

6.3.3.B. Credit Allowances

A credit allowance for the ALLTEL Prepaid Card Service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the ALLTEL Prepaid Card and furnish the called number, the trouble experienced, and the approximate time the call is placed.

Missouri Public
FILED OCT 1 5 2001
Service Commission

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One Allied Drive
Little Rock, AR 72202

#### 6. Specialized Services, Rates and Regulations (Cont'd)

#### 6.4 Residential Toll-Free Service

#### Plan 1

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the state of Missouri where technically available.

Rate per minute: \$.25

Monthly fee: \$2.50

This plan is limited to existing customers.

Plan 2

Rate per minute: \$.20

This plan is only available to customers that subscribe to Windstream Long Distance

(T)

Service.

Calls will be rated at one minute minimum and one minute increments.

This plan is limited to existing customers at existing locations.

(N)

(N)

Plan 3

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the state of Missouri where technically available.

Rate per minute:

\$.15

Monthly fee:

\$2.50

Calls will be rated at one minute minimum and one minute increments.

(N)

#### 6.5 Residential Account Code Service

Residential Account Code Service is an optional service for direct dialed intrastate and/or interstate long distance calls that offers customers a way to track long distance usage. This Service allows customers the ability to have calls separated and displayed on their telephone bill. Account Code Service requires callers to enter a unique code for completion of a long distance call. The Company's network will authorize calls only if the unique code is entered. This service is offered where technically available.

(T)

Monthly Fee per Account:

\$2.50

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Issued by:

Vice President 4001 Rodney Parham Road Little Rock, AR 72212

